VCE VET Hospitality

Sample Questions

Written Examination - End of Year

Section A – Multiple-choice questions

Question 1

The most important reason glasses are washed in a glasswasher and not in a dishwasher in the kitchen is because

- A. the formulation of the glass-washing detergent prevents streaks and spots on glasses.
- B. the food scraps in the dishwasher would contaminate the glasses in the wash cycle.
- **C.** the food preparation area would be contaminated if the glasses break.
- **D.** the glasses will not fit in the dishwasher racks.

Question 2

The beverage attendant is cleaning a blender and has separated the jug from the base, as shown in the image below.



The next step to clean the base of the blender involves

- A. immersing the base in water.
- B. running hot water over the base.
- **C.** wiping the base with a tea towel.
- **D.** wiping the base with a clean, damp cloth.





Question 3

To clean bar tables hygienically during drinks service, while customers are present, the beverage attendant should

- **A.** use both a wet cloth and a dry cloth.
- **B.** spray chemical cleaner directly onto the table.
- **C.** use a cloth pre-sprayed with chemical cleaner.
- **D.** take a tub of warm water and a cloth to the table.



Section B

Qu	estion 1 (4 marks)	
	ntify four important items of information that the bar attendant should be aware of on a sacet (SDS) before using a chemical for a bar cleaning task.	afety data
	estion 2 (9 marks)	
A fu	unction centre serves pre-dinner drinks and canapés to guests on arrival.	
WOI	addition to food and beverage service, list three work tasks a beverage attendant uld be required to complete at each of the following stages of service. Do not repeat ir answers.	
a.	Before the guests arrive.	3 marks
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b.	During service.	3 marks
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C.	Once guests have moved into the function room.	3 marks
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Answers to multiple-choice questions

Section A

Question	Answer
1	А
2	D
3	С

