



2002 VCE Results and ENTER Service

A joint venture between the Victorian Curriculum and Assessment Authority (VCAA) and Victorian Tertiary Admissions Centre (VTAC)

What is available?

VCE results, the ENTER and ENTER subject scores will be available on the *2002 VCE Results and ENTER Service* from 7 am on Monday 16 December to 12 noon on Monday 23 December. VCE results (VCAA grades and study scores), the ENTER and ENTER subject scores will be received by mail on Tuesday 17 December 2002. While all students enrolled in a Year 12 study will be able to access their VCE results, only those meeting tertiary entrance requirements will receive an ENTER.

2002 VCE Results and ENTER Service

Year 12 VCE students can access their VCE results, ENTER and ENTER subject scores through the joint VCAA and VTAC phone and Internet service called *2002 VCE Results and ENTER Service*. In addition, this year, VCE students will be able to access their VCE results and ENTER on their mobile phones via SMS.

This service will provide those VCE students with at least one Year 12 study and those who have qualified for an ENTER with a one-stop-shop of results. The service will operate 24 hours a day from 7 am Monday 16 December to 12 noon Monday 23 December.

Telephone Access

- ◆ To access VCE results and the ENTER via the telephone service call **1900 957 888** (call cost \$1.65 per minute including GST, higher from mobile or public telephones).
- ◆ You will need your Student Number and the PIN that has been issued to you by VTAC.
- ◆ If you have not received a PIN from VTAC, you must use the PIN sent to your home address by the VCAA.

Internet Access

- ◆ To access your VCE results and ENTER via the Internet, the web address is **results.vcaa.vic.edu.au**
- ◆ To access your VCE results you will need a *VCE Results Access Code* (VRAC**) in addition to your Student Number and PIN.

- ◆ To access your ENTER and ENTER subject scores you will need your Student Number and PIN only. You do not need a VRAC** to access your ENTER.
- ◆ If you have not received a PIN from VTAC, you must use the PIN sent to your home address by the VCAA.

SMS Access to VCE results

To access your VCE results via SMS (Short Messaging Service) on a mobile phone you need to submit an SMS request. You can do this from 9 am Monday 2 December 2002. When you request your VCE results, use the following procedure:

1. Use the 'write message' facility on the mobile phone
 - a) Type the first eight digits of your Student Number (not the letter)
 - b) Type a space
 - c) Type your four-digit PIN
 - d) Type another space
 - e) Type your *VCE Results Access Code* (VRAC**)
2. Select the 'send option' to send the message to **0421 262 002**.

You will receive a confirmation message of your request but you will not receive your VCE results in your mobile phone Inbox until after 7 am on Monday 16 December.

SMS Access to the ENTER

To access your ENTER via SMS (Short Messaging Service) on a mobile phone you need to submit an SMS request. You can do this from 9 am Monday 2 December 2002. When you request your ENTER, use the following procedure:

1. Use the 'write message' facility on the mobile phone
 - a) Type the first eight digits of your Student Number (not the letter)
 - b) Type a space
 - c) Type your four-digit PIN
2. Select the 'send option' to send the message to **0421 262 002**.

You will receive a confirmation message of your request but you will not receive your ENTER in your mobile phone Inbox until after 7 am on Monday 16 December.

NB: To obtain your ENTER only, the VRAC** is not required.

****VCE Results Access Code (VRAC)**

- ◆ You will need a *VCE Results Access Code* (VRAC) in order to access your VCE results via the Internet or mobile phone. To obtain this code call **1902 267 003** (call cost \$5.50 including GST, higher from mobile phones). This call cannot be made from a payphone or some mobile phones.
- ◆ You can obtain your VRAC from 9 am Monday 7 October 2002.
- ◆ You will need your Student Number and PIN.
- ◆ If you have not received a PIN from VTAC, use the PIN sent to your home address by the VCAA.
- ◆ You need a VRAC to access your VCE results.
- ◆ You do not need a VRAC to access your ENTER.
- ◆ For further information about obtaining your VRAC, refer to the VCAA website on **www.vcaa.vic.edu.au**

Free Post Results Enquiry Service (PRES)

VCAA and VTAC are providing a joint information service to answer any enquiries you may have once you have received your VCE results and ENTER. This service **will not provide you with your VCE results or ENTER.**

The PRES will operate from 7 am to 5 pm on Monday 16 December 2002 and from 9 am to 5 pm on Tuesday 17 to Thursday 19 December 2002 inclusive. The phone number for PRES is **(03) 9651 4640** (metro) or **1800 134 197** (country free call). In addition, enquiries can be made online at the following email address: **pres.vcaa@edumail.vic.gov.au**

If for any reason, you do not receive your Australia Post delivery from VCAA or VTAC on Tuesday 17 December, **don't panic**, it may be held up in the mail. Check with Australia Post or, if you have moved, check your old address. If all else fails, telephone the PRES to find out how you can obtain your VCE results and ENTER.

Further information

For further information about the PRES, accessing your VCE results and ENTER, refer to the relevant websites: **www.vcaa.vic.edu.au** or **www.vtac.edu.au**



2002 VCE Results and ENTER Service

2002 VCE students will have access to the VCE Results Telephone Service from 7 am Monday 16 December 2002. Only 2002 results are recorded on the service.

If you access the results and ENTER by phone or Internet you will be asked to enter the first eight digits of your student number. For example, for the student number **80111111A**, you would enter **80111111**.

Then you will be asked to enter your Personal Identification Number (PIN). This is the one provided by VTAC. If you do not have a VTAC PIN, use the one sent to your home address by the VCAA.

Before you access the results have ready:

- a pen or pencil
- your Student Number
- your PIN
- your VRAC (VCE Results Access Code).

Enter your results below

VCE Result	
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VTAC ENTER	
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STUDY	GRADE 1	GRADE 2	GRADE 3	STUDY SCORE

For students undertaking a VCE VET Program

VET Certificate Result	
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If you wish to discuss your results, you should contact your school.



Published by

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