

STUDENT NUMBER Letter

VCE VET COMMUNITY SERVICES

Written examination

Monday 20 November 2017

Reading time: 9.00 am to 9.15 am (15 minutes)

Writing time: 9.15 am to 10.45 am (1 hour 30 minutes)

QUESTION AND ANSWER BOOK

Structure of book

Section	Number of questions	Number of questions to be answered	Number of marks
A	15	15	15
B	14	14	60
C	7	7	25
			Total 100

- Students are permitted to bring into the examination room: pens, pencils, highlighters, erasers, sharpeners and rulers.
- Students are NOT permitted to bring into the examination room: blank sheets of paper and/or correction fluid/tape.
- No calculator is allowed in this examination.

Materials supplied

- Question and answer book of 21 pages
- Answer sheet for multiple-choice questions

Instructions

- Write your **student number** in the space provided above on this page.
- Check that your **name** and **student number** as printed on your answer sheet for multiple-choice questions are correct, **and** sign your name in the space provided to verify this.
- All written responses must be in English.

At the end of the examination

- Place the answer sheet for multiple-choice questions inside the front cover of this book.

Students are NOT permitted to bring mobile phones and/or any other unauthorised electronic devices into the examination room.

SECTION A – Multiple-choice questions**Instructions for Section A**

Answer **all** questions in pencil on the answer sheet provided for multiple-choice questions.

Choose the response that is **correct** or that **best answers** the question.

A correct answer scores 1; an incorrect answer scores 0.

Marks will **not** be deducted for incorrect answers.

No marks will be given if more than one answer is completed for any question.

Question 1

A community development worker can lobby for change within the community.

Which one of the following best describes ‘lobbying’ in community development?

- A. identifying community priorities
- B. managing a community development project
- C. advocating for a specific outcome with decision-makers
- D. facilitating a group discussion to hear the views of community members

Question 2

Which one of the following is the best example of community empowerment?

- A. increased health promotion activities
- B. increased power to hire and fire staff
- C. increased funding to implement programs
- D. increased community ownership in decision-making

Question 3

Which one of the following is a responsibility of a volunteer in a community action group?

- A. representing community interests
- B. promoting personal business interests
- C. managing other volunteers in the community
- D. lobbying for the interests of a particular political party

Question 4

An example of positive group dynamics is

- A. groupthink.
- B. social loafing.
- C. deference to authority.
- D. collaborative decision-making.

Question 5

Interpersonal relationships with clients are important for community development workers.

Which one of the following best describes an interpersonal relationship skill?

- A. initiative
- B. analysing data
- C. building rapport
- D. self-management

Question 6

In community development, ABCD is an acronym for

- A. asset-based community development.
- B. asset-building community development.
- C. asset-based contemporary development.
- D. application-based community development.

Question 7

Community development workers build capacity within communities by developing and strengthening the

- A. power of councillors.
- B. interests of senior management of the council.
- C. management of community welfare organisations.
- D. participation of individuals, families and members of the community.

Question 8

Which one of the following is the best example of a social issue?

- A. nuclear waste
- B. discrimination
- C. internet regulation
- D. mandatory vaccination

Question 9

Duty of care has been breached if

- A. the risk of injury was foreseeable.
- B. a reasonable standard of care was provided.
- C. an adequate system of supervision was provided.
- D. the likelihood of an injury occurring was deemed insignificant.

Question 10

Community development workers must follow organisational policies and procedures.

In this context, a procedure is

- A. a confidentiality agreement.
- B. an indicator of potential risk.
- C. a set of steps to achieve an outcome.
- D. a statement on how the organisation plans to conduct its services.

Question 11

Community development organisations have communication protocols in place to manage their responses to client and community concerns.

In this context, which one of the following is **not** a communication protocol?

- A. meeting work health and safety (WHS) obligations
- B. an outline of what constitutes confidential information
- C. a list of who should communicate with whom and when
- D. information about the extent to which something can be communicated

Question 12

Community development workers must take into account legal and ethical considerations when working with clients.

Which one of the following is an ethical consideration?

- A. WHS
- B. duty of care
- C. mandatory reporting
- D. influence of personal values or beliefs

Question 13

A community development framework promotes

- A. community participation.
- B. decision-making by managers.
- C. financial resourcing by community members.
- D. giving volunteers the responsibility to fix community problems.

Question 14

Which of the following is an example of a public health initiative aimed at keeping individuals and the community safe?

- A. off-leash dog parks
- B. needle disposal units
- C. English language classes
- D. internet access from public libraries

Question 15

Socialisation theory underpins community development work.

In this context, socialisation theory is used to explain

- A. self-identity based on genetics.
- B. the distribution of community assets.
- C. the allocation of resources in a community.
- D. self-identity based on interactions with others.

SECTION B**Instructions for Section B**

Answer **all** questions in the spaces provided.

Question 1 (2 marks)

Describe **two** steps a community development worker may use to determine the most suitable course of action for a community group.

Question 2 (6 marks)

Community development workers are required to follow privacy and confidentiality policies at all times.

- a.** What is meant by the terms ‘privacy’ and ‘confidentiality’? 2 marks

Privacy _____

Confidentiality _____

- b.** Identify a privacy principle that is likely to be found in a community development privacy policy. 1 mark

- c.** Identify a situation in which a community development worker is legally required to breach confidentiality. Explain why the breach must occur. 3 marks

Situation _____

Explanation _____

Question 3 (4 marks)

Community development organisations often hold public meetings.

- a.** Name **one** document frequently used to assist in the running of public meetings and identify the purpose of the document. 2 marks

- b.** Explain why public meetings are important in community development work. 2 marks

Question 4 (7 marks)

- a.** What is meant by the term ‘community development’? 1 mark

- b.** Identify two principles of community development and explain how a local council could address each principle. 6 marks

Principle 1 _____

Explanation _____

Principle 2 _____

Explanation _____

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Question 5 (6 marks)

Regular exercise leads to improved mood and feelings of wellbeing.

Research suggests that regular exercise may be effective in preventing depression and also in treating mild depression.

Regular exercise may also be effective in the prevention and treatment of anxiety conditions, but perhaps to a lesser degree than depression.

Source: Better Health Channel, <www.betterhealth.vic.gov.au>; © State of Victoria 2016

Because of the information given above, a local council has asked a community development worker to develop a project to ensure the council is providing sufficient access to health and fitness opportunities for community members.

- a. Identify **two** tasks the community development worker could undertake to commence the project. 2 marks

- b. Is access to health and fitness opportunities a public issue or a private issue? Explain why. 2 marks

- c. The community development worker would like to work with various community organisations, council workers, schools and other stakeholders.

List **two** communication skills the community development worker could use to achieve agreement with the stakeholders on various aspects of the project.

2 marks

Question 6 (6 marks)

Community development organisations are constantly responding to changes in Australian culture.

- a. Describe an example of a cultural change in Australia that has had an impact on community development organisations within the last 10 years.

2 marks

- b. Describe **two** ways in which cultural change in Australia can affect how community development organisations work with specific communities or groups.

4 marks

Question 7 (8 marks)

Some local councils grant permission for community members to use nature strips as community gardens. These gardens mostly include edible herbs, spices, vegetables and fruit that community members harvest for their own use.

Develop a project outline for a local council to promote community gardens on nature strips. In your response, refer to:

- the overall vision or purpose of the project
- strategies to engage community members in the project
- community benefits, including social, health and environmental benefits
- the potential risks, with strategies to minimise harm.

Question 8 (3 marks)

Community development work is often based on the principles and practices of contemporary community development approaches.

Name **one** legislative Act that reflects a rights-based community development approach and describe how the Act is used by community development organisations to promote human rights.

Question 9 (4 marks)

Community development principles recognise disadvantage within communities.

- a.** Identify **two** examples of disadvantage within a community. 2 marks

- b.** Explain why it is important for community development organisations to recognise disadvantage when developing strategies for community involvement. 2 marks

Question 10 (4 marks)

Involvement in workplace networks is considered an important aspect of community development work.

- a.** Give **two** reasons why involvement in workplace networks is considered important for community development workers. 2 marks

- b.** Explain how clients benefit from community development workers being involved in workplace networks. 2 marks

Question 11 (3 marks)

- a. Why is it important for community development workers to recognise power imbalances within community action groups? 1 mark

- b. Identify **two** ways in which power imbalances could be managed to ensure young people in community action groups are involved in the decision-making process. 2 marks

Question 12 (2 marks)

Explain why community development workers must establish and maintain boundaries with clients.

Question 13 (2 marks)

Outline **two** actions required of a community development worker when a client presents with indicators of actual or potential risk of abuse, neglect or harm.

Question 14 (3 marks)

- a. Describe a work health and safety (WHS) issue for community development workers who are working with clients who have a physical disability. 2 marks

- b. What can a community development worker do to minimise the WHS issue described in **part a.**? 1 mark

SECTION C – Case study**Instructions for Section C**

Answer **all** questions in the spaces provided.

A local council surveyed community members to gather their views on public spaces for children and young people. Results from the survey identified concerns about outdated play equipment in the existing local playgrounds and limited access to this play equipment for people with disabilities. Based on the survey results, the council decided to build a new accessible space for children and young people who have a disability, and employed a community development worker to oversee the project.

Question 1 (2 marks)

List **two** benefits for the whole community of including disability-accessible play equipment in the new space.

Question 2 (2 marks)

The community is culturally diverse.

Explain how the design of the new space could address diverse cultural needs.

Question 3 (4 marks)

The community development worker decided to call a community meeting of stakeholders to develop a community action plan.

- a.** Identify **two** relevant community groups that should be invited to the meeting, other than the families of children and young people with a disability. Briefly justify your response. 2 marks

- b.** Choose **one** of the community groups identified in **part a.** and explain how the involvement of this group could benefit the project. 2 marks

Question 4 (4 marks)

During the community meeting, stakeholders discussed possible locations for the new space. One stakeholder recommended locating the new space within a new housing estate that provides affordable housing for young families. The stakeholders then began to argue for or against this location.

- a.** What are **two** interpersonal skills the community development worker could use to obtain a consensus on the location of the new space? 2 marks

- b.** What are **two** reasons that could be used to encourage stakeholders to vote for the new housing estate as the location of the new space? 2 marks

Question 5 (5 marks)

After agreeing on a location for the new space, the stakeholders assist in the preparation of a community action plan for the community development worker to implement. At the end of the meeting, the community development worker agrees to keep the stakeholders informed on the progress of the project.

- a.** List **three** strategies the community development worker could use to provide information about the project to the stakeholders. 3 marks

- b.** Choose **one** strategy from **part a.** and explain how the community development worker could use this strategy to keep stakeholders fully informed. 2 marks

Question 6 (4 marks)

When the new space is launched, the council decides to place a community service worker at the space for three hours a day over two weeks to teach families how to use the new play equipment.

- a. Identify **two** legislative requirements the worker would have to meet when working with children and young people at the new space. 2 marks

- b. While at the new space, the community service worker has a conversation with a mother who has recently moved into the community with her baby. The mother says she is struggling with her parenting and needs help.

What assistance could the community service worker provide to the mother? 2 marks

Question 7 (4 marks)

Community development projects require an evaluation as part of the review process.

- a. Explain why it is important for the community development worker to evaluate the project. 2 marks

- b. Describe how the community development worker could involve all community members in the evaluation of the project. 2 marks
